Effective Date:	1 <u>2/22/2022 [TBD]</u>
Board Approval:	Risk Committee

I. <u>EXECUTIVE SUMMARY</u>

As a central counterparty, The Options Clearing Corporation ("OCC") is exposed to risks arising from its Third-Party relationships. This Third-Party Risk Management Framework ("Framework") outlines OCC's approach to identify, measure, monitor, and manage risks arising from Third-Party relationships including:

- Clearing Members
- Clearing Banks, custodians, liquidity providers, and investment counterparties ("Financial Institutions")
- Financial market utilities ("FMU")¹
- Exchanges² <u>Relationships</u>
- Vendors

This Framework is approved by the Risk Committee of OCC's Board of Directors ("Risk Committee") at least annually and implemented by the Management Committee ("MC").

II. RISK IDENTIFICATION

OCC faces risks associated with its Third-Party relationships, including:

Financial risks arise from a Clearing Member failing to meet its financial obligations to OCC including, but not limited to, obligations related to settlement, margin, and <u>c</u>-learing <u>f</u>-und. OCC may also face financial risks from other Third-Parties not meeting their obligations to OCC, including, but not limited to, facilitating daily settlements, providing timely access to collateral, honoring liquidity draw requests, or meeting obligations under an agreement.

Operational risks arise from errors, disruptions, failures, or the inability of a Third-Party to fulfill its obligations to OCC. These risks include a Third-Party disruption preventing OCC from completing trade processing, daily settlements, accessing collateral, or safeguarding OCC property, equipment, or personnel.

General Business Risk arise when a Third-Party is unable to fulfill its obligations due to events or disruptions from the Third_Partys' administration and operation of its business resulting in a loss to OCC.

¹ FMUs may include any person that manages or operates a multilateral system for the purpose of transferring, clearing, or settling payments, securities, or other financial transactions among Financial Institutions or between Financial Institutions and the person.
² Exchange relationships may include options exchanges, futures markets, OTC Trade Sources, or Loan Markets



Information Technology and Security risks arise when a Third-Party is unable to safeguard OCC <u>systems or</u> data or maintain capabilities or services to support OCC's operations <u>in accordance with</u> <u>OCC's service standards.</u>

Legal and Regulatory risks arise when a Third-Party fails to fulfill its obligations to OCC or OCC fails to fulfill its obligations to a Third-Party. These risks also arise when a Third-Party fails to comply with regulatory standards and protocols agreed to with OCC. They also include exposure to potential litigation or regulatory compliance concerns.

III. THIRD-PARTY RELATIONSHIP LIFECYCLE

OCC's relationship lifecycle is designed to identify, measure, monitor, and manage Third-Party risks. The lifecycle consists of three stages.

- **On-Boarding** Third-Parties are evaluated to determine whether they can engage in or expand a relationship with OCC. After evaluation, OCC completes any operational tasks necessary to activate the relationship.
- Ongoing Monitoring Third-Parties are monitored for compliance with standards, the presence
 of additional or increased risks, and fulfillment of contractual obligations. Ongoing monitoring is
 conducted based upon the nature of each relationship and is commensurate with the risks posed
 by the Third-Party.
- Off-Boarding Third-Partyies relationships or OCC may elect to terminate a relationship.
 Following the determination to terminate termination of a relationship, OCC completes any operational tasks necessary to off-board the relationship in compliance with agreement terms.

In addition to the lifecycle management processes set forth above, certain Third-Parties may constitute Service Providers for Core Services and are subject to enhanced lifecycle management by both the MC and the Board. Enhanced lifecycle management includes:

- **On-Boarding:** Prior to entering into an agreement with a Service Provider for Core Services, the MC will evaluate and document the risks related to the agreement, including under changes to circumstances and potential disruptions, and assess whether the risks can be managed in a manner consistent with this Framework (the "Risk Analysis"). Prior to entering agreements establishing a relationship with a Service Provider for Core Services, the MC will submit the agreement, along with the Risk Analysis, to the Board of Directors for review and approval.
- Ongoing Monitoring: Service Providers for Core Services are monitored on an ongoing basis. The MC evaluates performance of Service Providers for Core Services and either: (a) remedies significant deterioration in performance of the Service Provider for Core Services, (b) addresses changing risks or material issues with the Service Provider for Core Services identified through such monitoring, or (c) if such risks or material issues cannot be remedied, documents weaknesses or deficiencies with the Service Provider for Core Services. The MC will report to

the Board for its evaluation any action taken by the MC to remedy significant deterioration in performance of the Service Provider for Core Services or address changing risks or material issues with the Service Provider for Core Services. If the risks or issues with the Service Provider for Core Services cannot be remedied, the MC will assess and document the weaknesses and deficiencies and submit to the board the documented weaknesses or deficiencies in the relationship with the Service Provider for Core Services.

Third-Parties that have multiple <u>engagements</u> relationships with OCC are subject to the processes described below for each type of <u>engagement</u> relationship. OCC recognizes that multiple <u>engagements</u> relationships with a single entity may result in additional risks (as identified in Section II) and incorporates this into its on-boarding and ongoing monitoring through their respective procedures (as identified in each Third_Party type below) and working groups.

As described below, risks identified throughout the relationship lifecycle are reported and escalated through associated working groups. Working groups are cross-departmental and support OCC's business as assigned by the MC. Each working group has a chair and designated MC member who are responsible to determine the matters to be escalated to the MC in accordance with this Framework. The working groups identified in this Framework have defined decision-making authority, functions and responsibilities as specified Tdefined in the associated working group procedure. The working groups that support the activities described in this Framework are:

- Credit and Liquidity Risk Working Group ("CLRWG")
- Exchange <u>and Vendor</u> Working Group ("E<u>V</u>WG")
- Vendor Risk Working Group ("VRWG")

IV. THIRD-PARTY RELATIONSHIP MANAGEMENT

Clearing Members

OCC's membership standards are designed to be objective and risk-based and are publicly disclosed in OCC's Rules and By-Laws. Annually, Business Operations, Financial Risk Management ("FRM"), Treasury, and Third-Party Risk Management ("TPRM") assess the adequacy of OCC's membership standards to address the management of risks presented by Clearing Members and the processes used to monitor initial and ongoing compliance with those standards, in accordance with the Credit and Liquidity Risk Working Group Procedure. The review may contain recommendations to change the standards or monitoring processes. The results of the annual assessment are summarized for consecutive review and approval by the CLRWG, MC, Risk Committee, and if rule changes are necessary, the Board of Directors.

On-Boarding: Business Operations, FRM, and TPRM complete a risk-based evaluation of Clearing Member applicants by evaluating their financial resources, operational capacity, personnel, and facilities



against OCC's membership standards. FRM presents the results of this evaluation to the CLRWG and other key stakeholders as identified within Article V, Section 2 of OCC's By-Laws for review and approval.

Ongoing Monitoring: Clearing Members are monitored for ongoing compliance with OCC's membership standards. FRM, with support from Business Operations and TPRM, performs Watch Level reporting and ongoing monitoring of financial and operational risks. In addition to or in support of Watch Level reporting, Business Operations and FRM conduct the following processes to monitor Clearing Members:

- Determining an internal credit rating to identify credit worthiness;
- Performing periodic examinations to evaluate Clearing Member risk management policies, procedures, and practices; and
- Evaluating material risks related to customers of Clearing Members.

FRM provides informational Watch Level reporting at meetings of the CLRWG, MC, and Risk Committee that summarizes the circumstances leading to violations of higher tier Watch Level criteria, additional risks observed, and any corrective measures taken by such Clearing Members.

Should a Clearing Member approach or no longer meet minimum membership standards, protective measures may be imposed to limit or eliminate OCC's counterparty exposure. OCC maintains authorities in its Rules (Chapter III, Chapter VI, and Chapter VII) to act to protect OCC, given the facts and circumstances of the exposure presented by a Clearing Member, including but not limited to the imposition of additional monitoring, changes to margin requirements or composition, or suspension of some or all product and account approvals.

Business Operations, FRM, and TPRM provide reporting to the CLRWG, comprised of results from ongoing monitoring and management of Clearing Member financial, operational, legal, and regulatory risks and may raise matters for consideration to the CLRWG. The CLRWG may take action or escalate the matter to the MC, in accordance with the functions and responsibilities assigned to the CLRWG by the MC in the Credit and Liquidity Risk Working Group Procedure.

Off-Boarding: A Clearing Member may voluntarily terminate its membership. Upon request for termination, Business Operations and FRM ensure all financial exposures and operational capabilities are wound down and all obligations to OCC are satisfied before the relationship is terminated. In the event a Clearing Member is suspended by OCC, the suspension will be managed in accordance with the Default Management Policy.

Clearing Banks, Custodians, Liquidity Providers, and Investment Counterparties

OCC maintains relationships with Financial Institutions that facilitate clearance and settlement activities, manage collateral, provide liquidity, and serve as investment counterparties.

On-Boarding: FRM and TPRM, with support as needed from Business Operations and Treasury, complete a risk-based evaluation of each entity by evaluating its financial resources and operational capacity. For custodians, the evaluation considers whether a relationship is structured to allow prompt access to OCC and Clearing Member assets and whether the custodian is a supervised and regulated

institution that adheres to generally accepted accounting practices, maintains safekeeping procedures, and has controls that fully protect these assets. The results of the evaluation are presented to the CLRWG for review and recommendation for approval prior to presentation to the Chief Executive Officer or Chief Operating Officer, each of whom has the authority to approve such relationships.

Ongoing Monitoring: Business Operations, FRM, Treasury, and TPRM monitor the financial, operational, legal, and regulatory risks related to Financial Institution relationships. This monitoring includes Watch Level reporting, material agreement reviews, and ongoing monitoring of financial and operational risks. Should Watch Level reporting detect potential issues or trends that might indicate the deterioration of a Financial Institution's ability to perform, protective measures that may be applied include, but are not limited to, modifying the business relationship or termination of the relationship.

Business Operations, FRM, Treasury, and TPRM provide reporting to the CLRWG, comprised of results from ongoing monitoring and management of a Financial Institution's financial, operational, legal, and regulatory risks and may raise matters for consideration to the CLRWG. The CLRWG may take action or escalate the matter to the MC, in accordance with the functions and responsibilities assigned to the CLRWG by the MC in the Credit and Liquidity Risk Working Group Procedure.

Off-Boarding: A Financial Institution relationship may be terminated by the Financial Institution or OCC, pursuant to applicable agreements. The Chief Executive Officer or Chief Operating Officer, each of whom has the authority, must approve the termination of a Financial Institution relationship initiated by OCC. OCC may terminate a relationship if risks rise to an unacceptable level or a relationship is no longer required. Business Operations, FRM, Treasury, and Legal perform activities necessary to off-board the relationship in accordance with the agreement between OCC and the applicable Financial Institution.

Financial Market Utilities

FMUs provide OCC with a range of services, including custody, stock loan processing, cross-margin programs, and securities settlement.

On-Boarding: Business Operations, FRM, Legal, and TPRM consider an FMU's financial condition, operational capabilities, and any legal or regulatory risks associated with the relationship during the onboarding process. The CLRWG reviews this evaluation and recommends approval prior to presentation to the Chief Executive Officer or Chief Operating Officer, each of whom has the authority to approve such relationships. On-boarding of the relationship may be subject to completion of any necessary agreements or regulatory filings.

Ongoing Monitoring: Business Operations, FRM and TPRM monitor the financial, operational, legal, and regulatory risks related to FMU relationships. This monitoring includes Watch Level reporting, material agreement reviews, and ongoing monitoring of financial and operational risks.

Business Operations, FRM, and TPRM provide reporting to the CLRWG, comprised of results from ongoing monitoring and management of an FMU's financial, operational, legal, and regulatory risks and



may raise matters for consideration to the CLRWG. The CLRWG may take action or escalate the matter to the MC in accordance with the functions and responsibilities assigned to the CLRWG by the MC in the Credit and Liquidity Risk Working Group Procedure.

Off-Boarding: An FMU relationship may be terminated by the FMU or OCC, pursuant to applicable agreements. The Chief Executive Officer or Chief Operating Officer, each of whom has the authority, must approve the termination of an FMU relationship initiated by OCC. Business Operations, FRM, Legal, and TPRM coordinate the activities necessary to off-board the relationship, including, but not limited to, the wind down of all services with the FMU and, if necessary, revising OCC policies and procedures and filing rule changes with OCC's regulators after receiving the appropriate internal approvals.

Exchanges Relationships

OCC provides clearing services for Exchanges <u>Relationships</u> pursuant to applicable agreements³. Under these agreements, OCC clears products including equity and index options, commodity contracts, treasury futures, security futures, and stock loan transactions.

On-Boarding: Participant Services and Solutions, in coordination with stakeholders which may include, but are not limited to, FRM, Business Operations, and TPRM, completes an evaluation of proposed Exchange <u>Rr</u>elationships, including assessing whether an Exchange <u>Relationship</u> meets OCC's qualification requirements⁴. The due diligence performed for a proposed Exchange <u>rRelationship</u> is presented to the EVWG for review and subsequently to the MC for approval. A summary of due diligence and on-boarding activities are presented to the <u>MC</u>. A summary of legal documents and requirements are presented to the Board of Directors for approval to launch.

Ongoing Monitoring: Business Operations and TPRM monitor the operational, legal and regulatory risks related to Exchange <u>R</u>relationships, <u>and escalate identified legal risks to OCC's Legal Department</u>. Such relationships are monitored for connectivity and trade activity on an ongoing basis. Exchange <u>Relationships</u> monitoring allows for internal escalation to Production Support and the EVWG, and externally to Exchanges <u>Relationships</u>.

Business Operations and TPRM conduct reviews to assess an Exchange's <u>Relationship's</u> operational performance, overall financial condition, and ability to meet contractual obligations. To assess operational performance, Business Operations executes testing activities throughout the year aimed at mitigating operational risk, including the requirement that all Exchanges <u>Relationships</u> must participate in annual disaster recovery tests. In addition, Business Operations supports external testing with all Exchange <u>Relationships</u> upon request or related to OCC system changes and enhancements. TPRM monitors the financial condition of Exchanges <u>Relationships</u> and evaluates whether an Exchange's <u>Relationship's</u> operations meet its contractual obligations. Business Operations facilitates annual meetings with each Exchange <u>Relationship</u> that include an operational performance review, communication-e of updates about upcoming OCC system enhancements and changes, and <u>solicitation of seek</u>-feedback.

³ Exchange Relationship agreements are filed with OCC's regulators, as required.

⁴ See OCC By-Laws, Article VIIA – Equity Exchanges and Article VIIB – Non-Equity Exchanges for further detail.



Business Operations and TPRM provide reporting to the EVWG, comprised of results from ongoing monitoring and management of an Exchange's-Relationship's financial, operational, legal and regulatory risks and may raise matters for consideration to the EVWG. The EVWG may take action or escalate the matter to the MC, in accordance with the functions and responsibilities assigned to the EVWG by the MC in the Exchange and Vendor Working Group Procedure.

Off-Boarding: An Exchange <u>R</u>relationship may be terminated by the Exchange or OCC, pursuant to the applicable Exchange <u>Relationship</u> agreement. Upon request for termination by the Exchange <u>Relationship</u>, Business Operations notifies the EVWG and the MC to discuss any immediate actions such as limiting connectivity with the Exchange to mitigate exposure to operational, legal, or regulatory risks and to determine a termination date.

Additionally, Business Operations leads the development of a deployment plan to identify the departments and required actions necessary to reduce any interim risk prior to termination, which may include performing clearing system maintenance and limiting or removing connectivity to the Exchange <u>Relationship</u>. Business Operations and other supporting departments coordinate and perform activities necessary to off-board the relationship in accordance with the applicable Exchange <u>Relationship</u> agreements.

Vendors

OCC engages and maintains vendor relationships for various purposes, including to accomplish its strategic objectives, outsource operational activities, and assist in compliance with legal and regulatory obligations. All Third-Party relationships that are not Clearing Members, Financial Institutions, FMUs, or Exchanges Relationships are treated as vendor relationships. Prior to commencing on-boarding of a new technology Vendor, implementing new capabilities, or services to existing technology, Information Technology reviews the request to identify solutions and analyze requirements to verify that they are in line with enterprise strategic requirements.

On-Boarding: During on-boarding, TPRM works with the business area requesting the vendor to assign a vendor relationship manager ("VRM") who manages the vendor relationship and execute the phases of the vendor relationship lifecycle. TPRM coordinates with the VRM to complete an evaluation of inherent risks posed by the vendor relationship. The evaluation of inherent risk results in a vendor risk tier which is used to inform the level of due diligence and frequency of monitoring for each vendor. Due diligence is based on the inherent risks identified and may include a review of financial health, operational capacity, and other standards based on the relationship.

Any potential risk issues identified are presented to the VRM and OCC's Legal Department for review. Potential risk issues may also be shared with the EVRWG. An agreement that addresses control and business requirements is then negotiated with the vendor and executed by an OCC officer (as defined in Article IV of OCC's By-Laws). authorized signatories designated through the process outlined in the Legal Services Policy.

Ongoing Monitoring: VRMs and TPRM monitor vendors to assess whether they are delivering services as required by applicable agreements. The scope and frequency of monitoring is determined by the vendor risk tier and inherent risks identified during on-boarding. Monitoring may include reviewing a vendor's financial health, operational capacity, and other standards based on the relationship's inherent risks.

TPRM provides reporting to the EVRWG, comprised of results from ongoing monitoring and management of a vendor's financial, operational, legal, and regulatory risks and may raise matters for consideration to the EVRWG. The EVRWG may take action (e.g., additional monitoring, require contingency plans, and additional contractual requirements) or escalate the matter to the MC, in accordance with the functions and responsibilities assigned to the EVRWG by the MC in the Exchange and Vendor Risk-Working Group Procedure.

Off-Boarding: A vendor relationship may be terminated by the vendor or OCC, pursuant to applicable agreements. OCC mitigates exposure to operational, legal, and regulatory risk and performs activities necessary to off-board the relationship in accordance with the applicable vendor agreement.

V. <u>DEFINITIONS</u>

Capitalized terms used and not defined below have the meaning set forth in OCC's Rules and By-Laws.

Exchange Relationships: Includes options exchanges, futures markets, OTC trade sources, or loan markets.

Service Provider for Core Services: Any person that, through a written services provider agreement for services provided to or on behalf of OCC, on an ongoing basis, directly supports the delivery of clearance or settlement functionality or any other purposes material to the business of OCC.

Third-Party: A Clearing Member, Clearing Bank, custodian, liquidity provider, investment counterparty, financial market utility, Exchange, or vendor, which also has:

(i) a relationship with OCC where products and/or services are exchanged;

(ii) other ongoing business relationships with OCC; or

(iii) responsibility for OCC associated records.

Watch Level: OCC assigns a level of required monitoring and reporting (i.e., a "Watch Level") based on the identification of events or trends that might signal the deterioration of an entity's financial <u>er</u>, operational, <u>or risk management</u> ability to timely meet its future obligations to OCC. Watch Level is a tiered structure with financial (e.g., capital and profitability), operational (e.g., operational difficulties and late financial report submissions), and general business (e.g., risk management issues and business restrictions by another SRO) criteria at each tier. Reaching the criteria at higher tier levels signals a more material event or trend has been detected and an entity may require heightened risk management. The CLRWG may recommend changes to Watch Level criteria to the MC, which maintains approval authority



for recommended changes. FRM is responsible for implementing all approved Watch Level criteria changes.